

BOOKING CONDITIONS

Valid from October 2022 | Subject to amendment without notice

USEFUL INFORMATION FOR YOUR BOOKING

Find our actual booking conditions in the following text.

THE FOLLOWING SERVICES ARE INCLUDED IN THE APARTMENT PRICE:

- Bed linen
- Towels
- Dishes
- Cutlery
- Glasses
- Dishtowels
- Dishwasher tabs
- Free WLAN in the whole building
- Per apartment 1 free parking lot direct in front of the house
- Electricity and heating

APARTMENT CHECK-IN / CHECK-OUT:

Check-in to the apartments on day of arrival is possible at **4:00 pm (16:00) earliest** and **7:00 pm (19:00) latest**. Other arrival times upon agreement.

On your departure day we kindly ask you to leave the apartment at **09:30 am (09:30) latest**.

As we welcome new guests after your departure we also need your parking lot. There for we ask for your understanding that it is not possible to leave your car on our premises until afternoon. Free parking is available for you at the *Maibrunn* cable car valley-station. It is not permitted on the departure day to use our showers after skiing. Thanks for your understanding.

ARRIVAL AND DEPARTURE DAYS:

Please note that our main changeover day is **Saturday**. During certain dates/seasons we only accept bookings from **Saturday to Saturday**. We ask for your understanding.

DEPOSIT PAYMENT:

You accept and confirm your booking by paying the **deposit / down payment**.

After payment you will receive a booking confirmation from us.

TAXES:

All prices on this site include all taxes applicable at the time of publication.

TOURIST TAX:

The tourist tax is not included in the apartment price and adds up as follows:

- Adults: **2.60 €** per night
- Children 0 – 17 years: **0.00 €** per night (free)

SONNENSCHHEIN CARD / KÄRNTEN CARD:

The service fee for the *Sonnenschein Card* (incl. *Kärnten Card*) is as follows:

Adults: **1.00 €** per night

PAYMENTS:

Down payments can be made by credit card or SOFORT wire transfer.



Payments on site are possible in cash or with credit or debit card.



CANCELLATION CONDITIONS:

For bookings via our website, the following cancellation conditions are applicable:

Flexi Storno rate	free cancellation until 14 days before arrival cancellation fee 100% of the apartment price
No show and early departure	cancellation fee 100% of the apartment price

Note: The legal right of withdrawal acc. to EU regulations is substituted by the respective cancellation policy.

- In addition **the general terms and conditions for the hotel industry** are applicable.
 - Versions in other languages are available [here](#).
- Please remind that we are only accepting reservations and cancellations in written form.
- We recommend you to sign a **europaean cancellation insurance**.

If the **booking** is conducted via an **external booking channel** (e.g. booking.com, etc..), the respective booking conditions are applicable.

SKI PASSES:

Ski passes are available in our house according to the actual valid tariffs of the *Bad Kleinkirchheimer* cable cars.

- Deposit: **5.00 €** per ski pass

The ski passes can be returned at any ski cashier desk.

Please note, that for **specific offers** or discounts the ski passes are **only available in our house** (e.g.: 1 € ski pass, Sun & Snow offer, etc...).

CHILDREN DISCOUNT:

Children from **0 – 2 years** are **free** of charge.

All other children above 2 years count as a full guest. Please note that we don't offer any special children discounts for bookings of our apartments.

PARKING:

The amount of parking lots is limited. We offer you 1 parking lot per apartment (if not other stated in the booking confirmation).

EXTRA BED:

We can offer you an extra bed for a service fee of **20.00 €** per night. During the *ski & spa weeks* special tariffs are applicable.

We don't provide more than one extra bed per apartment. Thank you for your understanding. Please leave us a comment in your booking inquiry if you want to have an extra bed.

SKI STORAGE:

There is a general locable ski storage room available for all apartments.

PETS:

Pets are not allowed!

SMOKING:

Smoking is not permitted within our apartments. We offer you ash trays on the balconies and outside.

WIRELESS LAN

There is free WiFi available for you in the whole apartment house.

COMPETENT COURT:

Bezirksgericht Spittal an der Drau